



Tactical eReferral Project overview

The Tactical eReferral Project will meet the immediate needs of General Practitioners (GPs) by providing them with the ability to send referrals electronically to Queensland Health outpatient departments.

What will the project deliver?

GPs will be provided with an electronic standardised referral template, developed by General Practice Queensland (GPQ), that can be installed directly into practice management software.

Using existing messaging agent software and a Public Key Infrastructure (PKI) signature, GPs can securely transmit the completed referral to Queensland Health specialist outpatient departments, which will have the capability to receive, decrypt and view the referral message.

What are the benefits of the solution?

Benefits for GPs include:

- A reduction in time spent on creating referrals, due to auto-population functionality
- A built-in list of current hospital specialists
- Increased security and privacy
- Increased satisfaction with the referral process
- Electronic communication between GPs and hospitals.

Who can use the tactical eReferral solution?

All GPs can implement and use the template, provided they are using the following applications:

- Medical Director 2 and 3
- Best Practice
- Genie (available early 2011)
- Practix (coming soon).

All Queensland Health specialist outpatient departments which have Secure Transfer Service (STS) capability can receive the referral electronically.

Where can the eReferral template be found?

The template can be downloaded from <http://www.gpqld.com.au/eHealth/eReferrals/>

When is the solution being implemented?

The eReferral solution is currently being implemented across Queensland sites in scope, and is anticipated to be completed mid-late 2011.



Picture: Cairns clinician Dr Garry Hartrick sending an electronic referral.

For more information contact:

Kerrie Dennison

Project Director, Tactical eReferrals Project

P: 07 3170 4823

E: IDTacticaleReferrals@health.qld.gov.au

David Millichap

Senior Program Leader, eHealth, GPQ

P: 07 3105 8300

E: dmillichap@gpqld.com.au

