

Queensland Divisions Network eHealth Strategic Framework 2010 - 2012

Vision: The patient journey supported through the delivery of timely information improving quality, safety and efficiency in the delivery of health care.

<p>Aims</p> <ul style="list-style-type: none"> • Guide strategic development of eHealth in general practice and primary health care • Inform development of eHealth implementation plans and encourage sharing and collaboration across the Network • Inform key stakeholders and community groups using consistent language in regards to general practice and primary health care priorities in eHealth • Seek resourcing to facilitate local and statewide eHealth innovation and development • Inform development of data capture and analysis approaches to support local planning and allocation of resources • Promote local and statewide achievements in eHealth and to highlight change management strategies • Articulate the operating principles that underpin local planning and implementation 		<p>Operating Principles</p> <ul style="list-style-type: none"> • Collaboration and Partnership: Collaboration in the development and delivery of the eHealth agenda across Queensland • Value for Money: Achieving the required outcomes for the best price • Consistency and Credibility: Balancing alignment, innovation and independence • Efficiency and Effectiveness: Minimising duplication and maximising scalability • Quality and Safety: Adherence to standards and quality frameworks • Change Management: Choosing the right messages that will positively influence knowledge and behaviour • Building Capacity: Through development and shared experience 	
<p align="center">Outcome 1</p> <p>An enhanced patient journey through improved access and timely transfer of information</p> <p>Strategies</p> <p>1.1 Supporting local health care providers with the adoption of appropriate foundation infrastructure i.e. PKI and secure messaging consistent with national standards</p> <p>1.2 Supporting ongoing maintenance and growth of a statewide provider directory to enable the implementation of provider identifiers and support care coordination</p> <p>1.3 Continuing to lead and inform implementation of statewide and local electronic referral and discharge initiatives, compliant with the GPAC Continuity of Care Framework and national standards</p> <p>1.4 Developing, supporting and implementing locally appropriate clinical pathways, with the inclusion of waiting times where possible to inform e-referral and discharge referral initiatives</p> <p>1.5 Exploring opportunities for medication management through the application of e-prescribing and other strategies that support at risk populations i.e. mobile populations, those on numerous or complex medication regimens or those in residential aged care facilities</p>	<p align="center">Outcome 2</p> <p>Continuous improvement in primary health care through effective clinical data management</p> <p>Strategies</p> <p>2.1 Support for general practice and primary health care in the use and application of clinical data extraction tools and the aggregation of data for quality improvement and measurement</p> <p>2.2 Ensure a shared understanding of the Improvement Model and other quality improvement approaches and the application of these in general practice</p> <p>2.3 Develop and implement a Data Quality Framework for the Queensland Divisions</p> <p>2.4 Enhance the confidence and capacity of general practice and primary health care to share their data with each other and divisions for the purpose of quality improvement</p> <p>2.5 Contribution to development of statewide or national primary health care data repositories</p> <p>2.6 The application of locally relevant valid population health data to support service planning and resource allocation</p>	<p align="center">Outcome 3</p> <p>Efficient investment in local innovation and scalable eHealth solutions that enhance primary health care</p> <p>Strategies</p> <p>3.1 Ensure a shared understanding of state and national eHealth initiatives to support local adoption and minimise duplication</p> <p>3.2 Sourcing funding to trial and evaluate innovative approaches with a view to these becoming statewide or national solutions</p> <p>3.3 Committing learnings and solutions to the shared vision for eHealth in Queensland</p> <p>3.4 Develop and implement a communication strategy to promote local and statewide success and challenges in eHealth implementation</p>	<p align="center">Outcome 4</p> <p>Increased consumer control and responsibility of the health care process</p> <p>Strategies</p> <p>4.1 Facilitate consumer consultation and participation in the planning of electronic health services</p> <p>4.2 Supporting the development and implementation of Individual Electronic Health Records that adhere to national standards and meet local needs</p> <p>4.3 Providing resources and tools that support consumer health literacy</p>
<p>Timeframe: January 2010 to December 2012</p>		<p>Supporting documents: eHealth Implementation Plan, eHealth Activity Profile, Qld eHealth Structure</p>	